

Stomp Official Dealer Terms and Conditions

Purchase

Purchase of Stomp products is only available on a pro forma basis. This means funds must be cleared to our account prior to the dispatch of any product. The available payment methods are BACS direct transfer to our account, payment via card.

Shipping

We have very competitive shipping rates at all weight/volume levels and we pass on these competitive rates to our dealers. Collection of bikes in person or via an employee may be possible by appointment however we do not allow collection via 3rd party agents as this often causes us major issues.

Damage in transit

If your bike or parts suffer damage in transit, you will need to inform us immediately & provide a photograph of the damaged parts. We will dispatch replacements immediately & in some rare cases ask you to return the damaged goods.

Pre Delivery Inspection

STOMP DISTRIBUTION products are supplied for assembly by a qualified mechanic.

Should you fail to provide a PDI sheet with the correct information & dealers stamp. Stomp Racing LTD accepts no warranty, nor any other liability or account for recourse resulting from any claim or complaint whatsoever.

The PDI sheet can be sent to us electronically, via our website, www.ridestomp.com

If you choose to sell a bike online in a box, Stomp Racing LTD accepts no warranty, nor any other liability or account for recourse resulting from any claim or complaint whatsoever unless that customer provides us directly or indirectly with a completed PDI sheet filled out by a qualified cycle mechanic.

Warranty

significant crash damage. With this in mind you will be expected to provide a photo of the bike you are making a claim for & a photo of the failed part(s).

Where major engine failures are concerned e.g. seizure, gearbox selection issues or other serious engine fault, you will normally be asked to take out the engine. We will arrange for it to be collected, repaired & returned to you. If there are obvious signs of mis-use or abuse when we strip the engine we will inform you & you or your customer must bare the cost for repair. Our labour rate is £25 per hour. Engine collection is £20 & redelivery is £10. If it's a genuine manufacturing defect we will bare all the costs (this is true in most instances of this type which are very rare).

For minor running or set-up issues you will be expected to resolve during PDI

For minor engine issues such as clutch problems, electrical component failure etc you

will be expected to diagnose & repair, we will supply the parts + any technical assistance you may require. Please note there are many diagnosis tips available in the stomp owner's manual.

Brand

The Stomp brand has taken many years of hard work, unrivalled customer service, continual racing at national level and high investment marketing to create. We expect all our dealers to uphold the Stomp Brand core values:

- Provide value and performance
- Provide exceptional customer service
- Provide the best possible after sales care

Should you not uphold the Stomp brand core values, we may withdraw your right to purchase Stomp products from us.

Location

We will allow you a radius (average driving conditions) of 20 minutes between you and the nearest other Stomp dealership (applies mainly to built up areas, for more rural less densely populated areas we will consider longer driving times). However, If after 6 months from the date of this contract, you are purchasing less than 4 bikes per month & we are approached by another potential customer in your catchment, we have the right to also sell to this potential dealer.

Ebay Marketing

Should you wish to use eBay to advertise Stomp products, we have made available a generic HTML page to assist you in doing so. This page contains the specification for each model as written by Stomp. (Note: this applies only to the advertisement of new Stomp Pit Bikes). If you advertise new Stomp Pit Bikes on ebay without using our generic code we may withdraw your right to purchase Stomp products from us. New

Stomp Pit Bikes may ONLY be advertised on eBay using a classified advert and not via an auction or buy in now format.

Other Web Marketing

If you wish to advertise our products on your website, we have made available generic up-to-date photographs of our bikes. These can be found at <https://www.dropbox.com/sh/kxg8ya5uai12irm/AACTy5W0DhG7ZCnuut1jF7Fta?dl=0>

We ask you to use these photographs for your website where any online direct sale may take place. You may also request any other text or logo from our site & we will be happy to assist you in creating the right image for your Stomp page.

I have read & understood the terms & conditions of becoming a Stomp Official Dealer. I understand that failure to adhere to these terms & conditions may result in my privileges to buy Stomp products for resale to be withdrawn without prior notice

Signed (Company Director or Other Official Company Representative)

Print name:

Position:

Signed:

Date:

Dealership name & address:

Return by scanned file and email to keir@ridestomp.com

Or return via post to:

Stomp Dealers
Stomp Distribution Ltd
Unit 3
Petersfield Business Park
Bedford Road
PETERSFIELD
GU32 3QA

Please note this is a correspondence address only not a collection address